

Q1 2021 EARNINGS PRESENTATION June 10, 2021



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Group Revenues - Defined

1. SAAS Businesses

- (a) Developer Services
 - Subscription
 - Value-Added-Services
- (b) Vertical Applications
 - Market Intelligence
 - Financial Risk Management
 - Location-based Intelligence

2. Targeted Marketing



Strong Developer Service Revenue Growth Primarily Driven by **Triple Digit Growth in JG Alliance**



- 1. Includes push notification, sms, verification and other subscription based developer services
- 2. Includes both JG Alliance products and Advertisement SaaS

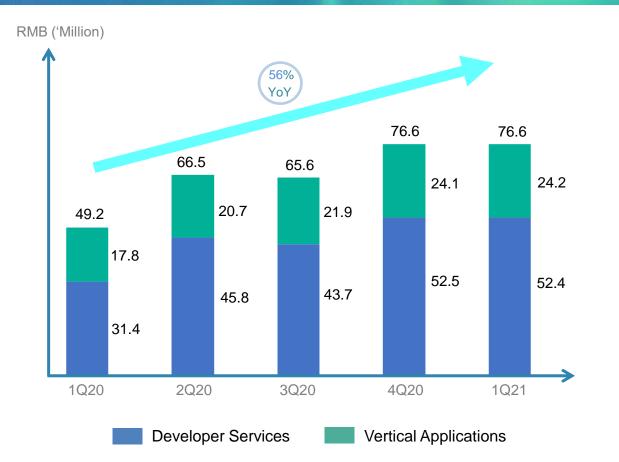
- Strong growth in Developer Services revenue of 67% YoY
- Subscription revenue:
 - YoY increased by 35% or RMB8.8M mainly driven by new push notification product customer acquisition and cross selling of nonpush notification products
- Value-Added-Services revenue:
 - YoY increased significantly by 189% or RMB12.2M - mainly due to exponential revenue growth from JG Alliance, driven by increased traffic in both Light Push and In-app message products
 - QoQ increased by 8% or RMB1.4M as DALI from JG Alliance increased from 130 million to 150 million
 - Mini program demand continued to be the main user of JG Alliance products, accounting for over one third of JG Alliance revenue

The Outperformance of Financial Risk Management Drove Strong Recovery in Vertical **Applications Revenue**



- Include revenues from:
 - a) Market Intelligence
 - b) Financial Risk Management
 - c) Location-based Intelligence
- YoY revenue continued to grow by 36% as demands continued to recover from pandemic; particularly Financial Risk Management has outperformed as revenue grew by 56%
- Vertical Applications recorded 5 quarters of sequential revenue growth since Q1'2020

SAAS Businesses Achieved Strong 56% Revenue Growth (Developer Services + Vertical Applications)



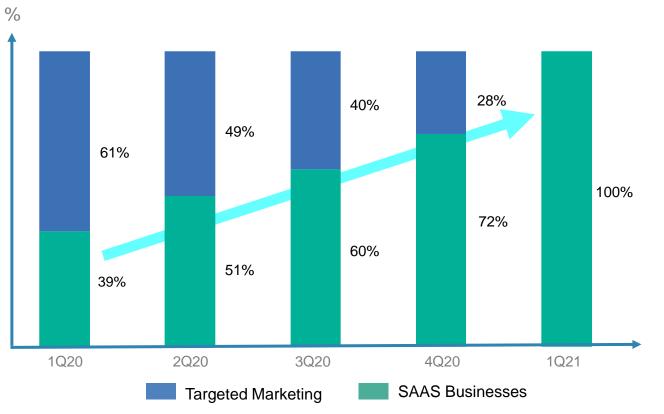
- YoY revenue increased by 56% or RMB27.4M driven by 67% growth in Developer Services, and 36% growth in Vertical Applications
- QoQ revenue was stable despite Q1 being the slowestseason of each year

Targeted Marketing Ceased to Exist End of 2020



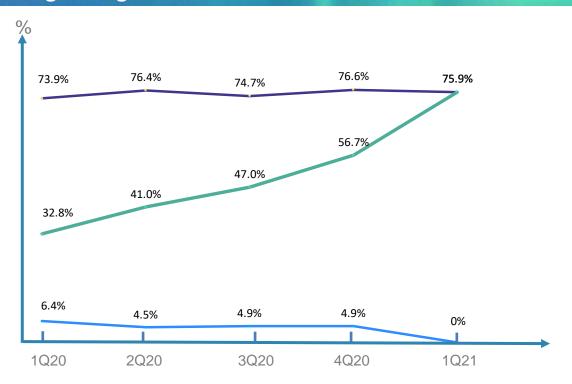
- Started to wind down low-margin Targeted Marketing business in Q3'2019
- We have completely ceased and exited from the Targeted Marketing business by the end of 2020
- No revenue will be contributed by Targeted Marketing from 1/1/2021 onwards

SAAS Businesses Now Contribute 100% of Group Revenue



Revenue contributions from high-margin SAAS Businesses have been increasing rapidly from 39% in Q1'2020 to 100% in Q1'2021

Doubling Gross Margin YoY Reflects the Successful Transition to High-Margin SAAS Businesses

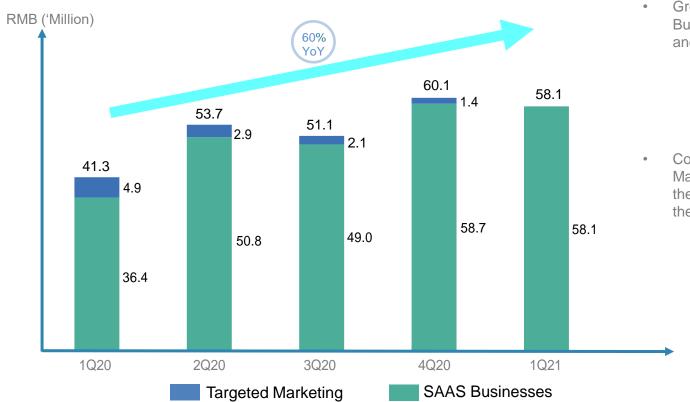


- Group gross margin has more than doubled YoY to 75.9% due to successful transition to high margin SAAS Businesses (Developer Services and Vertical Applications) in Q1'2021
- Highest Gross Margin in corporate history is in-line with the gross margin guidance of "above 70%" we have provided (in the Q4'2020 earnings call)

- SAAS Businesses (Developer Services + Vertical Applications) Gross Margin
- Group Gross Margin
- Targeted Marketing Take-Rate

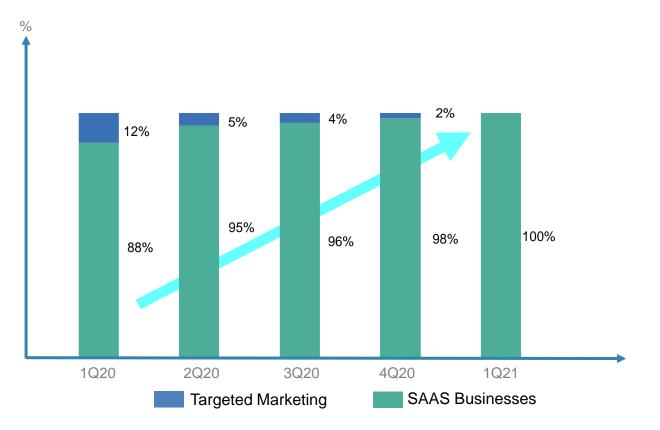


Gross Profits Increased Significantly by 60% YoY



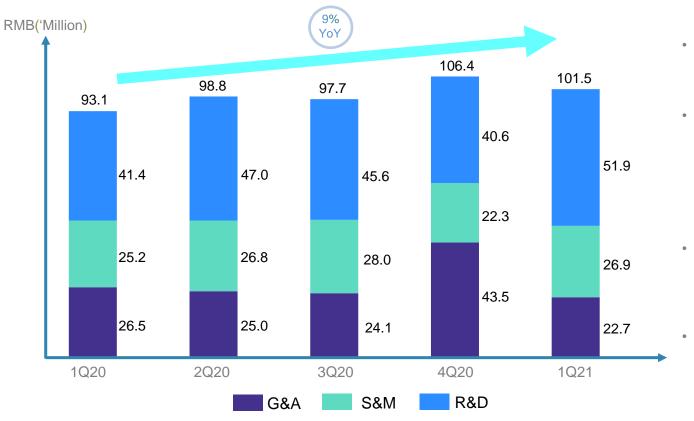
- Gross profits from SAAS Businesses (Developer Services and Vertical Applications) recorded:
 - · YoY increased by 60% or RMB21.7M, mainly due to the strong YoY revenue growth seen in the same periods
- Contribution from Targeted Marketing has been declining over the periods and entirely ceased by the end of 2020

SAAS Businesses Contributed 100% of Group's Gross Profit



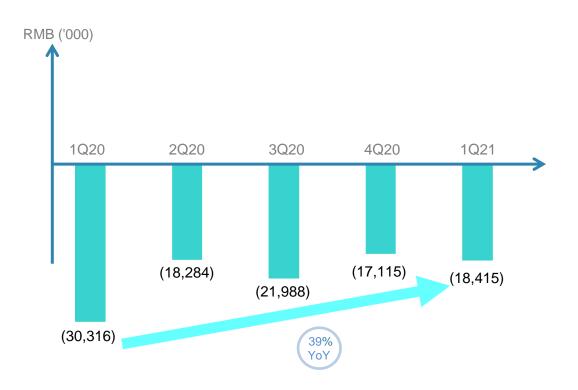
- **SAAS** Businesses contributed 100% of the Group's gross profit in 2021'Q1
- Gross profit contribution from Targeted Marketing is NIL from 1/1/2021 onwards

Operating Expenses Well Under Control



- Operating expenses increased slightly YoY by 9%, but decreased by 5% QoQ
- G&A expenses decreased by 48% QoQ mainly due to in Q4'2020, we had:
 - · One-off PPE impairment charge due to "Going-Cloud" project
 - · Higher bad debts provision
- R&D expenses increased by 28% QoQ as we continued to put great emphasis on product development and innovation
- No significant or unexpected hikes are anticipated in the near future

Adjusted EBITDA Greatly Improved by 39% YoY



Year-over-Year improvement of 39% due to:

- Strong high margin SAAS Businesses growth
- OPEX increased by only 9% YoY demonstrating operating leverage

Balance Sheet Remained Healthy as of 3/31/2021

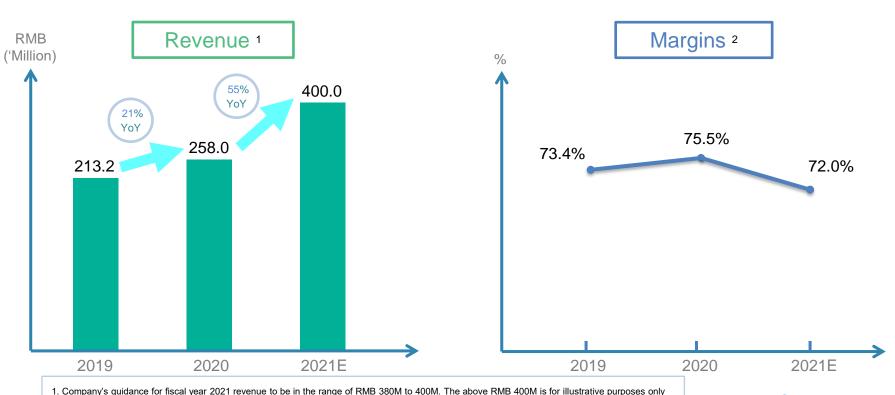
 Cash and cash equivalents, restricted cash and short-term investments of: RMB400 million

- Deferred Revenue remained stable:
 - 4th consecutive quarter of > RMB100M
 - Indication of strong SAAS Businesses growth
- AR days <u>reduced from 86 days</u> in Q1'20 to 48 days Q1'21:
 - Sign of a much healthier financial condition, lowered working capital requirement, disciplined cash collection effort

RMB110M as of 3/31/2021

Improved by 38 days

SAAS Businesses – Acceleration of Revenue Growth from 2020 to 2021E Reflects **Strong Growth Expectation for JG Alliance**





^{2.} Company's guidance for fiscal year 2021 gross margin to be above 70%. The above 72% is for illustrative purposes only

Use of Non-GAAP Financial Measures

In evaluating the business, Aurora Mobile Limited, ("Aurora", "The Company") considers and uses three non-GAAP measures, adjusted net loss ,adjusted EBITDA and SAAS Businesses revenue, as a supplemental measure to review and assess its operating performance. In this presentation, these non-GAAP financial measures is not intended to be considered in isolation or as a substitute for the financial information prepared and presented in accordance with U.S. GAAP. The Company defines adjusted net loss as net loss excluding share-based compensation, reduction in force charges and fair value loss/(gain) of long-term investment. The Company defines adjusted EBITDA as net loss excluding interest expense, depreciation of property and equipment, amortization of intangible assets, income tax (expense) benefit, share-based compensation and fair value loss/(gain) of long-term investment. The Company defines SAAS Businesses revenue as the total Group revenue excluding Targeted Marketing revenue.

The Company believes that adjusted net loss and adjusted EBITDA help identify underlying trends in its business that could otherwise be distorted by the effect of certain expenses that it includes in loss from operations and net loss. The Company believes that adjusted net loss and adjusted EBITDA provide useful information about its operating results, enhance the overall understanding of its past performance and future prospects and allow for greater visibility with respect to key metrics used by the management in their financial and operational decision-making. The non-GAAP financial measures are not defined under U.S. GAAP and are not presented in accordance with U.S. GAAP. The non-GAAP financial measures have limitations as analytical tools. One of the key limitations of using adjusted net loss and adjusted EBITDA is that they do not reflect all items of income and expense that affect the Company's operations. Further, the non-GAAP financial measures may differ from the non-GAAP information used by other companies, including peer companies, and therefore their comparability may be limited.

The Company compensates for these limitations by reconciling the non-GAAP financial measures to the nearest U.S. GAAP performance measure, all of which should be considered when evaluating the Company's performance. The Company encourages you to review its financial information in its entirety and not rely on a single financial measure.

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