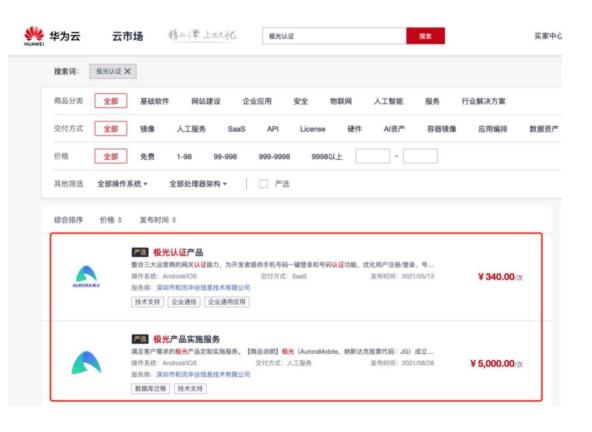


Q3 2021 EARNINGS PRESENTATION November 23, 2021



# Part 1 2021 Q3 Business Highlights

#### Building a Partnership with HUAWEI CLOUD



- JVerification Service and Customized Service Package including push notifications, instant messaging, JG Alliance, JG VaaS, JG UMS have been launched on HUAWEI CLOUD after a series of rigorous tests.
- The cooperation with HUAWEI CLOUD demonstrates the industry-wide acclaim and trust that Aurora Mobile commands for its robust technical capabilities and services.
- Successfully signed up a number of paying customers since the alliance started
- We expect to have more in-depth cooperation with HUAWEI CLOUD in the near future.

#### JPush Launched a Brand-New Upgraded "HUB Function"



- Brand-new upgraded "HUB function" can help Mobile APP developers easily integrate the "7 major mobile phone manufacturers" and "Operating Systems" push channels into the APP, including but not limited to channels such as Huawei, XiaoMi, OPPO, VIVO and Meizu etc.
- HUB function can help Mobile APP developers significantly increase the overall notification delivery rate by 80%, compared to those Mobile APPs who do not use this function, which sequentially improves the click-through rate of their apps.
- Over 7000 APPs started using this new function.

#### JG VaaS Established a Footprint in Smart Home Industry



Tools and utility apps that implemented JG VaaS:

User duration increased by

7-day user retention rate improved by

11%



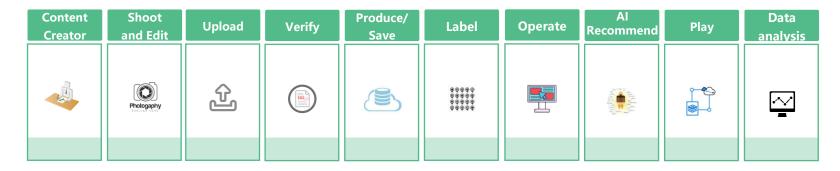
Short videos of recipes and healthy lifestyle

- JG VaaS product collaborating with one of the most renown manufacturers in the smart home industry and started to test on their smart home appliances, intend for wider roll out in the near future.
- By providing short videos that are tailored and geared towards different user groups, and displayed on different appliances, JG VAAS product continues to satisfy customers' requirements and increase user stickiness and user retention time.

120s

#### JG VaaS Launched On-Demand Video Cloud Service

- Developers can perform a streamline of actions including upload, review, encrypt, manage and play the videos on their own APPs by using On-Demand Video Cloud Service.
- It fundamentally eliminates the tedious and laborious process for those developers who want to manage their own videos on their APPs.



On-Demand Video Cloud Service

#### JPush Private Cloud Receives Product Compatibility Certification for Galaxy Kirin and China Standard Kirin





- Galaxy Kirin and China Standard Kirin are the two core operating systems of Kirin Software Co., Ltd.
- The certification represents JPush Cloud meets the general compatibility requirements, performance and reliability that enterprise applications need to run on systems developed by Kirin Software
- Kirin Software is part of China's "Key **Software Producing Enterprises within the** National Program".

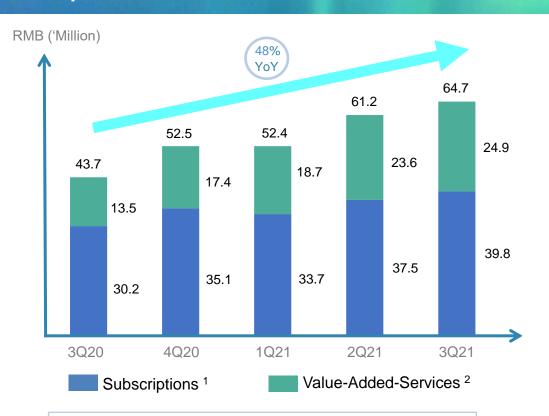
# Part 2 2021 Q3 Financial Highlights

#### **Group Revenues - Defined**

#### **Group Revenues Definition**

- (a) Developer Services
  - Subscription
  - Value-Added-Services
- (b) Vertical Applications
  - Market Intelligence
  - Financial Risk Management
  - Location-based Intelligence

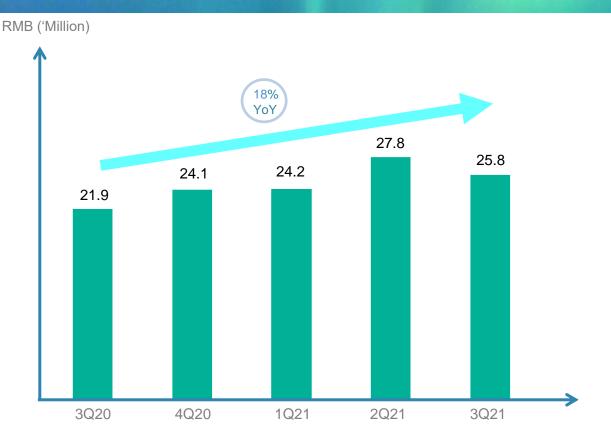
#### Strong Developer Service Revenue Growth Primarily Driven by An Explosive 84% YoY Revenue Growth in Value-Added-Services



- Strong growth in Developer Services revenue of 48% YoY
- Subscription revenue:
  - Increased by 32% YoY or RMB9.6M mainly driven by new push notification customer acquisition and cross selling of various nonpush notification products
- Value-Added-Services revenue:
  - Increased significantly by 84% YoY or RMB11.4M - mainly due to strong revenue growth from JG Alliance
  - Mini program and APP Retargeting continued to show strong demands, accounting for majority of JG Alliance revenue

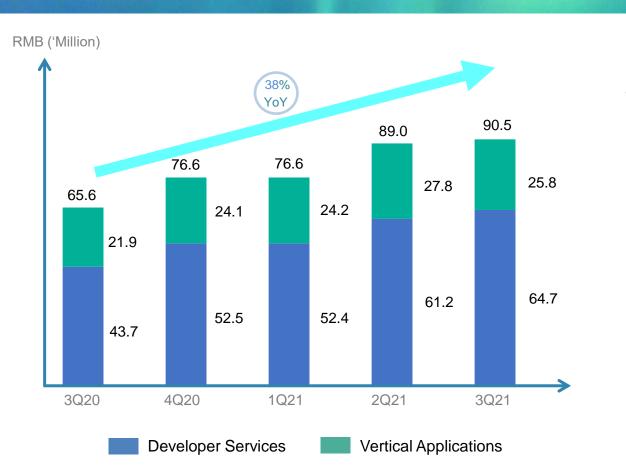
- 1. Includes push notification, sms, verification and other subscription based developer services
- 2. Includes both JG Alliance products and Advertisement SaaS

#### Financial Risk Management Achieved Highest Quarterly Revenue Since 1Q20, Which **Drove Solid YoY Revenue Growth in Vertical Applications**



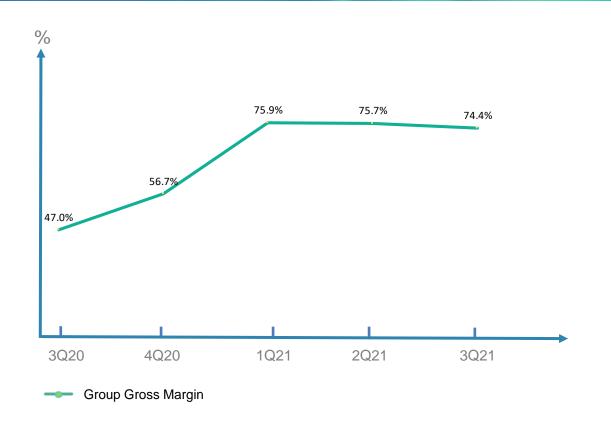
- Include revenues from:
  - a) Market Intelligence
  - b) Financial Risk Management
  - c) Location-based Intelligence
- Revenue grew by 18% YoY driven by strong growth in **Financial Risk** Management, which achieved highest quarterly revenue since 1Q20
- Revenue slightly decreased by 7% QoQ mainly due to weaker investor demand for Market Intelligence products. However, we expect the demand for this product line to recover in coming quarters

#### **Total Group Revenue Achieved Strong Growth of 38% YoY**



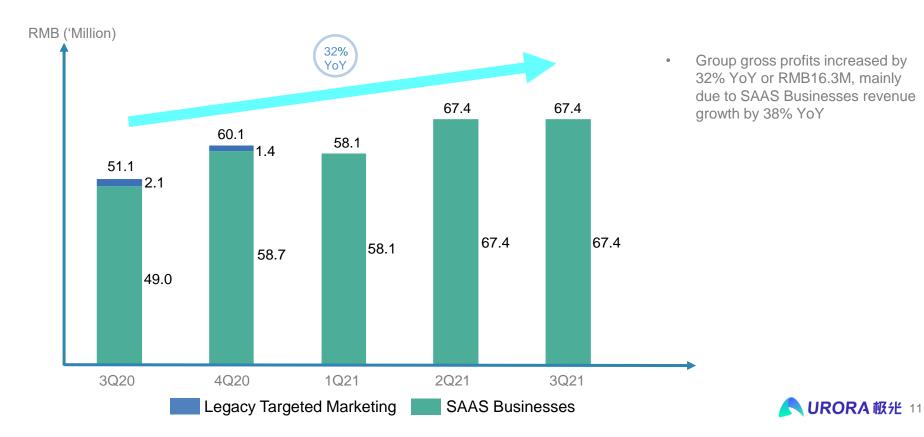
Revenue increased by 38% YoY or RMB24.9M driven by 48% growth in Developer Services and 18% growth in **Vertical Applications** 

### The Robust Gross Margin Growth YoY Reflects the Successful Transition to High-Margin SAAS Businesses

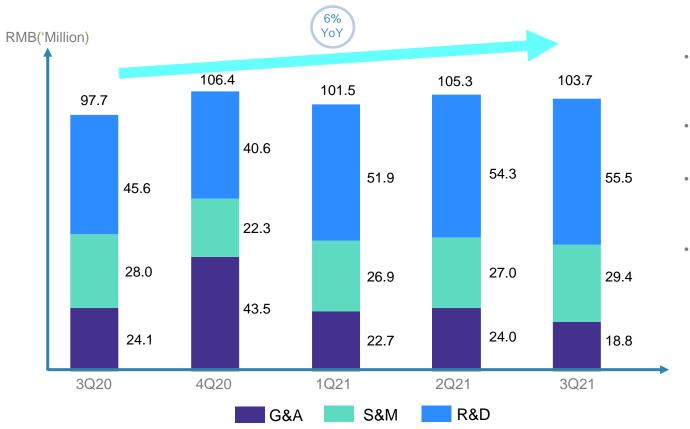


 Group gross margin of 74.4% is more than 1.6 times comparing to 3Q20, a reflection of high-margin SAAS businesses nature.

### **Group Gross Profits Continuously Increased by 32% YoY**

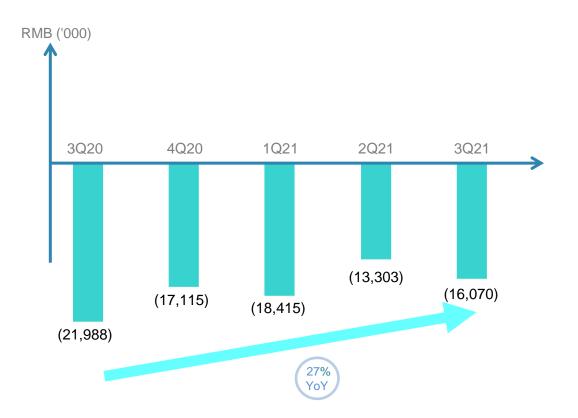


#### **Operating Expenses Well Under Control**



- Operating expenses slightly increased by 6% YoY while group revenue grew by 38% YoY
- Continue to invest heavily in product innovation and R&D
- R&D expenses account for 61% of total revenue, increasing by 22% YoY
- No significant or unexpected hikes are anticipated in the near future

#### **Adjusted EBITDA Improved 27% YoY**



#### Year-over-Year improvement of 27% due to:

- Strong high margin SAAS Businesses revenue growth of 38% YoY
- OPEX increased by only 6% YoY demonstrating strong operating leverage

#### **Balance Sheet Remained Healthy as of 9/30/2021**

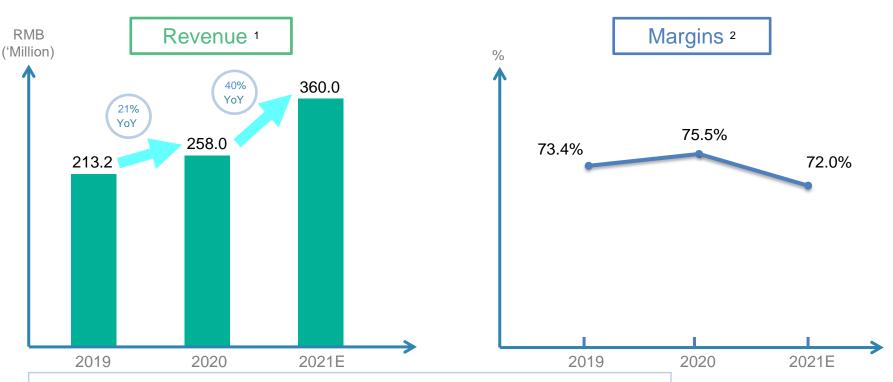
- Cash and cash equivalents, restricted cash and short-term investments of:
  - The reduction comparing to 12/31/2020 was due to the convertible note of US\$35M redeemed in April, 2021
- Deferred Revenue remained stable:
  - 6<sup>th</sup> consecutive quarter of > RMB100M
  - Achieved highest record during past 6 quarters
  - Indication of strong SAAS Businesses growth
- AR days <u>reduced from 45 days</u> in Q3'20 to 39 days Q3'21:
  - Sign of a much healthier financial condition, lowered working capital requirement, disciplined cash collection effort

RMB281 million

RMB119M as of 9/30/2021

Improved by 6 days

#### Acceleration of Revenue Growth from 2020 to 2021E Reflects Strong Growth **Expectation for JG Alliance**



<sup>1.</sup> Company's quidance for fiscal year 2021 revenue to be in the range of RMB 350M to 360M. The above RMB 360M is for illustrative purposes only

3. For apple-to-apple comparison purpose, 2019 and 2020 revenues and margins exclude legacy Targeted Marketing business.



<sup>2.</sup> Company's guidance for fiscal year 2021 gross margin to be above 70%. The above 72% is for illustrative purposes only

#### **Use of Non-GAAP Financial Measures**

In evaluating the business, Aurora Mobile Limited, ("Aurora", "The Company") considers and uses three non-GAAP measures, adjusted net loss ,adjusted EBITDA and SAAS Businesses revenue, as a supplemental measure to review and assess its operating performance. In this presentation, these non-GAAP financial measures is not intended to be considered in isolation or as a substitute for the financial information prepared and presented in accordance with U.S. GAAP. The Company defines adjusted net loss as net loss excluding share-based compensation, reduction in force charges and fair value loss/(gain) of long-term investment. The Company defines adjusted EBITDA as net loss excluding interest expense, depreciation of property and equipment, amortization of intangible assets, income tax (expense) benefit, share-based compensation and fair value loss/(gain) of long-term investment. The Company defines SAAS Businesses revenue as the total Group revenue excluding Targeted Marketing revenue.

The Company believes that adjusted net loss and adjusted EBITDA help identify underlying trends in its business that could otherwise be distorted by the effect of certain expenses that it includes in loss from operations and net loss. The Company believes that adjusted net loss and adjusted EBITDA provide useful information about its operating results, enhance the overall understanding of its past performance and future prospects and allow for greater visibility with respect to key metrics used by the management in their financial and operational decision-making. The non-GAAP financial measures are not defined under U.S. GAAP and are not presented in accordance with U.S. GAAP. The non-GAAP financial measures have limitations as analytical tools. One of the key limitations of using adjusted net loss and adjusted EBITDA is that they do not reflect all items of income and expense that affect the Company's operations. Further, the non-GAAP financial measures may differ from the non-GAAP information used by other companies, including peer companies, and therefore their comparability may be limited.

The Company compensates for these limitations by reconciling the non-GAAP financial measures to the nearest U.S. GAAP performance measure, all of which should be considered when evaluating the Company's performance. The Company encourages you to review its financial information in its entirety and not rely on a single financial measure.

#### **Safe Harbor Statement**

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This presentation may contains forward-looking statements. These statements are made under the "safe harbor" provisions of the U.S. Private Securities Litigation Reform Act of 1995. These forward-looking statements can be identified by terminology such as "will," "expects," "anticipates," "future," "intends," "plans," "believes," "estimates," "confident" and similar statements. Among other things, the Business Outlook and quotations from management in this presentation, as well as Aurora Mobile's strategic and operational plans, contain forward-looking statements. Aurora Mobile may also make written or oral forward-looking statements in its periodic reports to the U.S. Securities and Exchange Commission, in its annual report to shareholders, in press releases and other written materials and in oral statements made by its officers, directors or employees to third parties. Statements that are not historical facts, including but not limited to statements about Aurora Mobile's beliefs and expectations, are forward-looking statements. Forward-looking statements involve inherent risks and uncertainties. A number of factors could cause actual results to differ materially from those contained in any forward-looking statement, including but not limited to the following: Aurora Mobile's strategies; Aurora Mobile's future business development, financial condition and results of operations; Aurora Mobile's ability to attract and retain customers; its ability to develop and effectively market data solutions, and penetrate the existing market for developer services; its ability to transition to the new advertising-driven SAAS-model; its ability maintain or enhance its brand; the competition with current or future competitors; its ability to continue to gain access to mobile data in the future; the laws and regulations relating to data privacy and protection; general economic and business conditions globally and in China and assumptions underlying or related to any of the foregoing. Further information regarding these and other risks is included in the Company's filings with the Securities and Exchange Commission. All information provided in this presentation and in the attachments is as of the date of the presentation, and Aurora Mobile undertakes no duty to update such information, except as required under applicable law.